

REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS
OF SAN BERNARDINO COUNTY, CALIFORNIA
AND RECORD OF ACTION

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June 22, 2004

FROM: Cathy Cimbalo, Director
Department of Children's Services

SUBJECT: PURCHASE ORDER TO IBM FOR MODIFICATIONS TO THE CHILD WELFARE
SYSTEM/CASE MANAGEMENT SYSTEM – JUVENILE NETWORK SYSTEM
INTERFACE FOR FY 2004-05

RECOMMENDATION: Authorize the Purchasing Agent to issue a Purchase Order to IBM Global Services in the amount of \$99,379 for modifications to the Child Welfare System/Case Management System – Juvenile Network System Interface for FY 2004-05.

BACKGROUND INFORMATION: The Department of Children's Services (DCS) is requesting that a purchase order be issued to IBM Global Services in the amount of \$99,379 for one-time costs to modify two existing interfaces between the Child Welfare System/Case Management System (CWS/CMS) and the Juvenile Network System (JNET). JNET is San Bernardino County's Juvenile Court case management system.

The first interface requiring modification is the nightly JNET to CWS/CMS "future hearings" file. JNET transmits data to CWS/CMS on all future dependency hearings. CWS/CMS programs read and update information regarding future hearings. Juvenile Court has added two new hearing types to JNET. The CWS/CMS interface upload program needs to be modified to include these new hearing types. Currently, DCS staff are required to manually enter and update future scheduled hearings for the two additional hearing types.

The second interface requiring modification is the weekly CWS/CMS to JNET demographic download. Modifications will add new record types, modify selection criteria for placement information and redefine one data element. The demographic interface transmission will contain expanded data on CWS/CMS cases. This modification is needed to restore the batch processing capability lost when San Bernardino County transitioned from CWS to CWS/CMS. These modifications will provide JNET with all data needed for the County to develop an automatic process to produce Juvenile Court hearing notices and proofs of service. Currently, these documents must be generated manually, one at a time from CWS/CMS.

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Approve Purchase Order to IBM Global

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IBM Global Services is the state contractor for CWS/CMS and is the sole-source provider for this service. State approval for these modifications was received in May 2004.

REVIEW AND APPROVAL BY OTHERS: This agenda item has been coordinated for procurement and approved by the Purchasing Department (Aurelio DeLaTorre, Director) on 6-09-04, County Counsel (Michelle Blakemore, Deputy County Counsel) on 6-09-04, HSS Finance (Kristin Letterman, Administrative Manager) on 6-09-04, County Administrative Office (Gary Morris, Administrative Analyst on 6-09-04, HSS Information and Technology Department (Steve Hall, Dept. Information Services Manager) on 6-10-04, and Information Services Department (Leyden L. Hahn, Chief Information Officer) on 6-10-04.

FINANCIAL IMPACT: Adequate appropriations and revenues were included in the HSS Administrative FY 04/05 Proposed Budget. Approximately 85% of the total cost (\$84,472) will be funded by Federal and State revenues with the remaining 15% funded by local funds (\$14,907). The local share is funded approximately 52% (\$7,752) with Realignment revenues and 48% by local cost (\$7,155).

Cost Reduction Review: The County Administrative Office has reviewed this agenda item and recommends this action based on the fact that these services are necessary are in the best interest of the County.

SUPERVISORIAL DISTRICT(S): ALL

PRESENTER: Cathy Cimbalo, Department of Children's Services, Director
388-0242